

# HRM215 : Lodging Operations and Management

This course is designed to introduce the operational aspects of hotels, resorts, and specialty lodging. Current trends of the lodging industry, hotel organization, reservations, registration guest services and communications, hotel security, front office accounting, housekeeping, night audit, sales, marketing, revenue management, and human resources management are examined.

**Credits** 3

**Prerequisite Courses**

[HRM101: Introduction to Hospitality & Tourism Management](#)

**Semester Offered**

Varies